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own of Fremont to begin new program for automated residential refuse collection

Beginning July 1, 2008, the Town of Fremont will commence the program of automated refuse collection for all residences. The Board of Selectmen have chosen to implement this program to control the increasing cost of trash disposal and to encourage higher participation in the recycling program.

WHAT IS AUTOMATED COLLECTION?

Each home will be furnished with a special refuse container, which the resident rolls to the end of the driveway on collection day. The refuse truck, equipped with a lifting mechanism on the curbside, will lift, empty and return the cart to the same location. The operator never has to leave the cab, but controls the entire operation from his/her seat. The entire process takes about 10 seconds to complete. After collection, the resident rolls the durable, weather resistant container back to either its indoor or outdoor storage place.

WILL COLLECTION DAYS CHANGE?

YES - In order to best serve the entire community collections will move to a Thursday and Friday collection. All Wednesday collections will move to Friday and Thursdays will remain unchanged.

WHAT ARE THE BENEFITS OF THE AUTOMATED COLLECTION?

- Increased efficiency and cost effective refuse collection.
- Safety is improved; worker injuries are reduced thereby reducing worker's compensation claims, and insurance costs.
- Overall operating costs are reduced.
- Stabilize annual costs while improving service.
- Contractor provided cart at no cost to residents; no more trash cans to buy.
- The carts are maneuverable and easy to roll. New carts feature large wheels and do not need to be picked up and carried.
- Residents will only have to wheel out a single container each week.
- Snug fitting lids are attached to the cart so they won't blow off or get lost. Litter, odors, animal and fly problems are greatly reduced.
- Carts are stable and will withstand winds of 35 mph.
- Carts have a smooth interior for ease of cleaning.
- Carts are uniform, attractive and contribute to a tidy neighborhood appearance on collection day.
- Residents will get a 64-gallon container, which is equivalent to 2 standard size trash barrels.
- Fewer large trucks on municipal roads, consuming less fuel, lower air emissions.
- Can improve recycling effort.
- Reduction in amount of refuse delivered to landfill, and therefore, lower costs for disposal.

Automated Waste Collection Services

WHEN WILL I RECEIVE THE NEW CONTAINER?

- The Town's Contractor will begin to distribute the new containers on or about the last week of June.

HOW BIG ARE THE CONTAINERS?

- A sample of the 64-gallon container will be on display at the Town Hall shortly.

HOW WILL THE PROGRAM WORK?

- All residents will receive one 64-gallon container at the end of June, in preparation for a July 1 start date.
- Each container will be assigned to a single household address and will have an imprinted serial number for identification purposes. The cart remains the property of the contractor and will be maintained and replaced at no cost to the resident except for damage due to negligence or abuse. Residents will be required to pay for replacement of any container if the damage is due to their negligence or abuse. **PLEASE DO NOT TAKE THE CONTAINER WITH YOU WHEN YOU MOVE.**
- By 6:30 am on your normally scheduled day for refuse collection, place all bagged refuse in the automated wheeled cart and place the cart no more than 3 feet away from the curb, road edge and at least 5 feet away from other containers (recycling bins) or structures (mailboxes etc.). Only refuse placed in the automated wheeled cart will be collected. **No material left outside the cart will be collected.**
- The truck's lifting arm needs 5 feet on either side of the rolling cart to wrap around the container. Do not place carts behind parked cars or other obstructions. The automated truck- lifting arm is not able to reach behind trees or other objects.
- Place the cart away from low phone or electrical wires, low hanging tree branches or other overhead obstructions. A twelve foot vertical clearance is necessary for the truck's lifting arm to elevate the cart. All refuse must fit in the container so that the lid is closed. No material may be sticking out of the container.



64-gallon container



Proper placement of your cart

- Be sure the arrows on the lid are pointing towards the street and the hinges face away from the street. This allows the lid to open fully when the cart is tipped over above the truck bay. If the hinge faces the wrong way, the lid or hinges may be damaged.

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Savings on Your Next Home Improvement Project

Use this Coupon to receive one free container delivery when purchasing WM Temporary Waste Services (up to a \$125.00 value)

• Remodeling projects • Roof repairs • Residential cleanups

Waste Management of New Hampshire/Maine - Call 800-847-5303

WM
WASTE MANAGEMENT
www.wm.com

From everyday collection to environmental protection, Think Green.® Think Waste Management.



Town of Fremont
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Fremont, NH 03044

**Important
information
regarding
changes in your
solid waste
collection.**

**Please read
and save!**

- Recyclables will continue to be collected on your trash pick-up day when placed in the recycling bin provided for this purpose. Please keep your recycling bin at least 5' away from the trash cart.
- Bulk Waste/White Goods - Residents may contact Waste Management at 1-800-847-5303 to schedule a collection for larger items including furniture and appliances. A separate fee is required for special collections.

Frequently Asked Questions

WHAT KIND OF REFUSE MAY BE PUT OUT IN THE NEW CONTAINERS?

All regular household refuse can be placed in the containers provided. Residents are responsible for keeping their containers clean. Items that **CANNOT BE PLACED IN THE CONTAINER** INCLUDE:

- Dirt, sod, concrete or rock
- Construction/demolition debris
- Recyclables
- Household hazardous waste, animal wastes
- Hot ashes or flammable materials such as oil, gas or paint
- Leaves and Grass Clippings (per NH, DES)

DO I HAVE TO BAG MY TRASH?

Yes, residents are strongly encouraged to bag their refuse prior to placement in the container to keep the container clean and sanitary, and to help prevent litter on windy days.

I'M CLEANING OUT THE GARAGE AND HAVE A LOT OF REFUSE TO GET RID OF RIGHT AWAY. WHERE CAN I DISPOSE OF IT?

The automated refuse collection program is not intended to provide this type of service. The resident must be responsible for the disposal. For larger projects Waste Management can also provide temporary containers of varying sizes for your needs (You will find a coupon for these services included in this flyer).

MAY I CONTINUE TO USE MY OLD CANS?

The new automated truck will pick up **ONLY** the new containers; your old refuse cans may not be used to put out refuse for regular weekly collection.

WHAT ABOUT STREET PARKING ON COLLECTON DAY?

So that the collection truck can easily approach the container, we ask that you do not park at the curb on collection days.

WHAT IF MY CONTAINER IS STOLEN OR DAMAGED?

Each household will receive one specialized container when the new system begins. You are responsible for the security of the container. In the event of damage caused by the contractor or normal wear, Waste Management will replace the container free of charge. Damages resulting from negligence or abuse by the resident will be the responsibility of the resident.

WHAT HAPPENS WHEN I MOVE?

You must leave your container for the use of the new owner. Containers remain the property of the contractor and are assigned to each street address by means of a unique serial number imprinted on each container.

WILL WE STILL HAVE CURBSIDE RECYCLING SERVICES?

Absolutely! All residents are urged to recycle all materials collected under our curbside recycling program. Recyclables will continue to be collected every week on your regular collection day.

I HAVE QUESTIONS THAT ARE NOT ANSWERED IN THIS LETTER. WHO DO I CONTACT?

You may contact Waste Management at 1-800-847-5303 or visit our website at www.wmnhme.com. You may also visit the Fremont town website for more information at www.Fremont.NH.gov

